L&Q - Trafford Council Scrutiny Committee

Vicky Holland - Head of Special Projects and Sustainability

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Stock Overview

About L&Q

We house around 250,000 people in more than 107,000 homes primarily across London, the South East and the North West

In Trafford, we currently have 9,498 residential properties as well as 23 Freeholders

- 10,389 tenants and 18,575 total householders (per records disclosed at sign-up).
- 81% General needs in Trafford
- 10% Sheltered in Trafford
- 7% Leaseholders/Freeholders/SO in Trafford
- 2% other tenures (Non-social lease, non-social rent, rent-to-buy, social services)
- 51% flats (including maisonettes)
- 49% houses (including bungalows)

L&Q's approach to Damp and Mould

Our approach:

- Inspection and thorough assessment including the structural of the building and checking the heating system
- Mould prevention advice and a detailed leaflet is left with residents
- All potential works are discussed with the resident prior to leaving the property and remedial works are raised and follow up visits arranged where necessary.
- All vulnerabilities are reported and flagged on our internal systems. All flagged vulnerability residents are visited to ensure they are provided with the right support services.

Current Data

- 120 Damp and Mould cases
- This has resulted in 150 raised repairs
- We have no Cat 1 and Cat 2 cases.

Any Questions?

